



Health & Safety Protocols

Box Office & Ticket Sales

New Box Office Hours:

November to April - Tuesday - Friday

11:00 AM - 3:00 PM

May to October - Monday to Sunday

11:00 AM - 3:00 PM

And is open 2 hours prior to events.

Ticket orders can be placed over the phone or online through the OOH website 24/7

It's recommended to print tickets at home or use your mobile device to download.

Intermissions and Washroom

There will be intermissions starting March 10, 2022 for concerts and theatre productions with our concession stand open preshow as well as for the standard 20-minute intermission.

Seating

The Province has granted permission for performing arts centres to have up to 100% of their capacity if patrons are wearing masks while in the theatre.

Beginning March 1st, 2022: The Province has removed Proof of Vaccine requirements for all individuals entering performing arts centres.

Process for Entering as of March 1st, 2022

- Patrons are required to complete the facility entrance screening which was emailed 24 hours prior to event
- Patrons are required to present ticket if entering the audience or should be listed on the crew attendance record.
- Patrons will be advised that if they are not well, please stay home.
- Patrons are expected to arrive wearing a mask, and to keep their mask on.
- Patrons are expected to take advantage of the multiple hand sanitizing stations within the building.
- Patrons are expected to practice physical distancing
- Patrons are expected to follow all directions provided to them by OOH from the time they arrive at the OOH until departure